



FAQ

Cancellation and Refund Policy on Registration for InSuDoc2025

Cancellation made on or before April 14, 2025: Refund will be arranged with an administrative charge of 250HKD to be deducted from the amount.

Cancellation made after April 14, 2025

Will I receive confirmation of my payment?

A confirmation letter for your registration will be issued upon receipt of your registration fee. Please note that registration will not be processed unless accompanied by full payment.

What are the payment methods available?

We accept credit cards (VISA/Masters), Union Pay, Alipay, and WeChat Pay.

How can I pay the registration fees?

In our acceptance email, we will include a link for you to make the payment for your registration fees.

Who can help me if I have questions?

Please email to Secretariat of InSuDoc2025, Ms. Sofie Chua (schua@eduhk.hk).